

Success for Mitie and Elis with a seamless transition at West Herts

Elis is partnering with Mitie, providing healthcare textiles to help the facilities management company deliver an exceptional service as part of its ongoing contract with West Hertfordshire NHS Trust.



Mitie approached Elis to assist following supply issues with a previous provider. The contract is serviced via Elis's Brixton reprocessing site, and includes the provision of around 60,000 items of hospital linen and scrub suits per week.

Our services were initially mobilised within the Acute Admissions Unit in May 2022. They were then rolled out to departments across the remainder of the Trust, which incorporates Hemel Hempstead, St Albans City and Watford General Hospitals. Together, they provide healthcare services to a core catchment population of approximately half a million people living in West Hertfordshire and the surrounding area.

David Worswick, Mitie Contract Director for West Hertfordshire NHS Trust, comments: "I've worked with Elis on a number of previous contracts, and have always found them to offer good value for money, as well as being easily contactable and having an in-depth understanding of our customers' needs.

"In the 15 years I have known Elis I have never had an issue with stock. If there are items we need more of, then Elis will do their best to get them to me urgently - and they have not failed yet! The contract mobilisation was seamless, and all deadlines and deliveries were met. I would like to thank Customer Relationship Manager Yestin Linton-Smith and his team for their dedication in ensuring the success of this process."

Paul Pearson, Account Director at Elis UK, adds:

"We're delighted to be working with Mitie to assist with the delivery of services at West Hertfordshire NHS Trust. It's great to have the team on board and we look forward to strengthening our partnership with them going forward."

For more information,
please visit www.elis.com
or call **0800 612 7237**.

