



**HARTPURY UNIVERSITY
AND HARTPURY COLLEGE
CHOOSES ELIS
FOR THEIR HYGIENE,
SHARPS AND MEDICAL
WASTE BIN NEEDS**

Located in Gloucestershire, Hartpury University and Hartpury College are among the UK's leading specialist education providers in agriculture, animal, equine, sport, veterinary nursing, business, and biological sciences. The institution was originally set up after World War II as an agricultural education centre. Today it has over 4,500 students from more than 60 countries.

The establishment had been working with the same hygiene, sharps and medical waste bin services supplier for over a decade. However, with only 12 scheduled maintenance visits per year, service levels were not aligned with its requirements.

It needed an efficient and reliable supplier to fulfil its hygiene, sharps and medical waste bin needs and, following an initial call from the telesales team, allowed Elis to conduct a free no-obligation site survey.

Elis subsequently identified and recommended a bespoke service tailored to Hartpury's needs, with regular and consistent visits at the same time each week to change and maintain the bins.

A total of 174 hygiene bins were placed throughout the 360-hectare campus, which incorporates various buildings housing teaching facilities, a library, a canteen and student accommodation. As well as sharps and medical waste bins, these included sanitary waste disposal units from the company's Phoenix washroom range.

The installation was completed earlier this year, with Elis taking steps to ensure a smooth implementation, with exceptional service levels consistently maintained.

Steve Parker, Campus Operations Manager, Facilities Department, comments:



We hadn't originally considered alternative suppliers for our hygiene and medical waste services. However, when Elis visited to carry out a site survey we were impressed by the quality, frequency and consistency of service they could offer.

"The company also has a compelling corporate social responsibility (CSR) strategy which is aligned with many of our own values in terms of our ethos and commitment to the environment, and this was another key selling point.





Matthew Pegrum, Regional Sales Consultant, comments:

“ **The quality of the education provided at Hartpury is exceptional, so it is fantastic to be working with this highly-regarded academic institution. With a consistent agent providing regular weekly visits, as well a dedicated account manager on hand to assist with any queries, operations are running efficiently at Hartpury and we have an excellent working relationship with the team on site.**

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